

Christian Price, MLIS

Columbia, South Carolina Metropolitan Area



price_ca@me.com



8034147261



[linkedin.com/in/christian-price-mlis-b693a427](https://www.linkedin.com/in/christian-price-mlis-b693a427)

Summary

Hello, I'm Christian Price. Clever, composed technologist with a zeal for gadgets and design.

Previously known as "The Fixer" in some circles, I have over 18 years of experience in technology. In that time, I have served in multiple capacities. Coming from a family of technology and management professionals has helped inspire my desire to lead others in the pursuit of technology solutions that make the day-to-day a little less tedious. I graduated with a Master of Library and Information Science degree in December 2021 and plan to start a Ph.D. in Information Science, August 2023.

Experience



Director of Information Technology and Operations

University of South Carolina College of Pharmacy

Aug 2021 - Present (1 year 8 months)

Manages a diverse team of network administrators, A/V technicians, device support specialists, and interns while undergoing multi-level transitions throughout the College and University.

- Aligned IT strategic roadmap to College mission/goals, which created pioneering design and cost-effectiveness of value-enhancing healthcare-focused technology solutions that meet KPI targets, budget, and growth forecasts.
- Acts as the HIPAA Security Officer for Diagnostic Genomics Lab, a CLIA genomic diagnostic lab, which performs statewide COVID-19 testing.
- Cut 30% off annual recurring expenses by continuing to consolidate servers, repurposing resources, leading a cloud-first initiative, and renegotiating existing vendor contracts.
- Modernized service desk processes, through ServiceNow, by integrating dashboard capabilities to deliver a reporting framework for calculated decision-making/auditing for all locations to enhance IT service management.
- Migrated College devices to MSFT Defender for Endpoint to enhance the security footprint for all faculty, staff, and students by allowing threats to be visible in real-time across multiple networks.

I am also the Digital Accessibility Liaison for College of Pharmacy educational content.



Director, Technology Operations

University of South Carolina Aiken

Feb 2020 - Aug 2021 (1 year 7 months)

Responsible for overseeing network infrastructure, server/device/application management, and technology security for U of SC Aiken. Working to establish a culture of service management (ITSM) to deliver customer-centric experiences.



Science IT Support Manager, College of Arts and Sciences

University of South Carolina

Mar 2019 - Feb 2020 (1 year)

Managed, in coordination with the sciences technology staff, the planning, design, optimization, performance, maintenance, and control of technological assets, procedures, and services for the College of Arts and Sciences. This includes support for over 300 end users, 2 server rooms, and 5 buildings on the U of SC Columbia campus.



IT Manager, Chemistry and Biochemistry

University of South Carolina

Nov 2016 - Mar 2019 (2 years 5 months)

Managed technology for the Chemistry and Biochemistry department. Provided technology support and training, on a time and resource-available basis, to faculty, staff, and students. Responsible for maintaining ten (10) physical departmental servers which provide the following services: database, data storage, backup, centralized antivirus, centralized software security updates, and virtualization hosts. Served as backup webmaster. Responsible for implementing the USC's Data Loss Prevention (DLP) program to comply with state and university data security policies.



System Administrator

McNair Law Firm

May 2015 - Nov 2016 (1 year 7 months)

Served as back-end administrator for MS SQL servers, CMS, Copitrak, OpenText document management, VMWare, SharePoint Server and the mobile device fleet. Maintained reporting for Monitor IT.



Director of Information Technology and Operations

University of South Carolina College of Education

Aug 2014 - May 2015 (10 months)

My team managed all technology and building operations for the College of Education. I was responsible for a staff of 4 full time employees and 5 student workers. I maintained a yearly budget of \$100,000 along with grants. My team and I strive to deliver excellent customer service in a timely efficient manner to our internal and external customers alike.



Technology Consultant

Kerr and Company

Feb 2010 - Apr 2015 (5 years 3 months)

Responsibilities included: hardware/software set-up, maintenance, and repair; Maintenance of websites and data, configuration of network routers, switches and VOIP phones.



Technology Director/ Academic Advisor

South Carolina Honors College

Nov 2008 - Aug 2014 (5 years 10 months)

Maintained hardware, software, databases, mail servers, website, 10 seat computer lab, 3 smart classrooms, 2 conference rooms and listservs.

Designed Honors College brochures, flyers, handouts, and graphic presentations. Served as the academic adviser for the art studio, art history, art education, dance, media arts, theatre, speech, and classics.



Information Resource Consultant

University of South Carolina

Nov 2006 - Nov 2008 (2 years 1 month)

Managed 18 computer labs and full-time smart classrooms that consisted of 300 computers, both Mac/PC. Built images for labs and individual desktops. Installed new programs at the request of faculty and staff of the College of Art and Science. Researched new purchases for labs and offices.



Computer Operator

The South Financial Group

Jan 2004 - Nov 2006 (2 years 11 months)

Archived all daily reports into OnBase database software and performed AS400 jobs on a rotating basis. In cooperation with management wrote procedures, through change management, for processing the Metavante and Tuttle Reports. Printed interest and retirement account checks daily. Assisted with tape backups and tape management.



Substitute Teacher

Lexington County School District One

Jan 2005 - May 2005 (5 months)

Substitute teacher for special Ed, art, languages, and misc at Lexington Middle/High Schools and White Knoll Middle/High Schools.

Education



University of South Carolina

Doctor of Philosophy - PhD, Library and Information Science

Start PhD Information Science, August 2023.



University of South Carolina

Certificate in Specialized Study in Information Science, Information Science/Studies

May 2022 - May 2023

Post master's degree graduate work in preparation for Ph.D.

The Certificate in Specialized Study in Information Science is tailored to complement the Master of Library and Information Science program by providing post-master's degree instruction designed to enhance the student's career opportunities in a chosen area of specialization. Completing the Certificate in Specialized Study in Information Science will inform prospective employers of the student's additional preparation for specific job responsibilities.



University of South Carolina

Master of Library & Information Science - MLIS

2019 - Dec 2021

Completed 42 credit hours of graduate work and end-of-program portfolio.



University of South Carolina

Bachelor of Fine Arts (BFA), Fine and Studio Arts
2004 - 2007



Midlands Technical College

AA, Humanities/Humanistic Studies
2001 - 2003



Udacity

Intro to Programming Nanodegree, Python/Javascript
2016 - 2016
Refresher on python, javascript, and thinking like a programmer.

Licenses & Certifications



ITIL Foundation Certificate in IT Service Management - EXIN

5264162.20360107



LEAD II Effective Management Programs - University of South Carolina



LEAD I - Supervisory Essentials - University of South Carolina



Business Manager Training Certificate - University of South Carolina-Purchasing Department



Google Cloud Platform Fundamentals: Core Infrastructure - Coursera Course Certificates



Technical Support Fundamentals by Google - Coursera Course Certificates

Skills

IT Service Management • Virtualization • ITIL Certified • SQL • Networking • IT Infrastructure Management • Educational Technology • Instructional Technology • Technology Management • Technology Integration

Honors & Awards



William C. Goodwin IV Memorial Art Award - Midlands Technical College

2002

I received this award as a part of the Stylus publication from Midlands Technical College.